



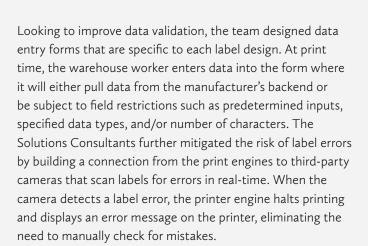
Document management and data validation solution helps manufacturer reduce errors and customer complaints



A worldwide filtration manufacturer needed an updated solution for labeling its products, shipment boxes, and pallets. Previously, there was no standardized process for document management, label design, or label validation. The manufacturer had accumulated thousands of label files, and label designs were inconsistent and frequently flawed. They relied on warehouse workers to manually check for mistakes prior to shipment. As a result, most customer complaints were about incorrect labels.

ACTION

The Seagull Scientific Professional Services team worked with the manufacturer to design and deploy a scalable document management and data validation solution. After remotely installing and activating the BarTender® 2022 Enterprise Edition, the team configured a BarTender Librarian workflow with a connection to the manufacturer's Windows Active Directory. Following the configuration, the Solutions Consultants consolidated and redesigned the manufacturer's disordered library of label files into a standardized set of label designs, allowing warehouse workers to easily select the appropriate label from any PC and minimize the creation of new label designs.



Throughout the engagement, the Seagull Scientific team created technical documentation to facilitate future support and scalability.

RESULT

After the implementation, the manufacturer achieved immediate performance improvements, such as:

- ► Greater label accuracy consistent label design and no data errors
- Saved time due to efficient document management, data entry, and printing
- Significant reduction in customer complaints

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